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To: all our stakeholders

Raamsdonksveer, November 10, 2020

Ref: ISO 9001 & ISO 26001 Certification

Dear Sir, Madam,

For many years we have our quality management system certified under ISO 9001 for the following organizations itsme Holding B.V., itsme B.V., Breemes N.V., ES Elektro Romania SRL, Elektres S.A. and Schultz+Erbse GmbH. Recently we have certified our corporate social responsibility management system under ISO 26001 for the same abovementioned organizations.

Our current ISO 9001 certification was due 11th November 2020 and our current ISO 26001 certification is due 17th February 2021.

Due to the uncertainty of the timeline and impact of measurements taken by Dutch Government regarding the current Covid 19 pandemic, its actual (as of March this year) urgent request to work from home and not to plan any external meetings, we have in May of this year requested our external auditor Bureau Veritas for

- suspension of external (re)certification audit until end of Q1 2021, and
- prolongation of certification until (re)certification has been finalized.

Bureau Veritas has approved of this suspension and has scheduled our (re)certification audit for 1st March until 9th April 2021. Our ISO 9001 certification is prolonged until the end date of the audit period.

Should you have any further questions regarding our ISO certifications please contact:

itsme <u>css@itsme.eu</u> or

- Bureau Veritas, tel.: + 31 (0) 88 450 5600 [Certification], tel.: + 31 (0) 88 450 5500 [General] and refer to recertification ISO 9001 itsme.

Trust to have informed you sufficiently.

On behalf of itsme B.V., Breemes N.V., ES Elektro Romania SRL., Elektres S.A., Schultz+Erbse GmbH

Taco Leeflang itsme Holding B.V. Director

